

EDS and APS New Administrators Effective January 1, 2009

The Oklahoma State and Education Employees Group Insurance Board (OSEEGIB) has contracted with EDS Administrative Services (EDS) to provide claims processing and with APS Healthcare to certify select medical services for HealthChoice, the Department of Corrections (DOC) and the Department of Rehabilitation Services (DRS) effective January 1, 2009.

The following is a concise summary of some of the most important aspects regarding the change to EDS and APS:

- **Electronic Claim Submissions will continue to be available through a clearing house but providers will also be able to submit individual claims without any intermediary software and will receive an immediate response regarding the status of the claims. Providers will have the ability to submit claims directly through the ClaimLink website and claims submitted through the website will be processed within a few hours.** The provider will upload batches of HIPAA compliant claims through the EDS upload feature.
- **Website Registration requires a provider identifier which is a NPI or social security number. A Claim Number is also needed for registration.**
- **Combined Checking will be utilized for all provider payments,** which will significantly reduce the amount of work necessary to process payments. Combined Checking combines all of the payments for a given day into one check and Remittance Advise.
- **Transition Cutover Timelines**
 - December 12th – Fiserv Health Harrington (FHH) stops processing new claims.**
 - December 19th- FHH stops processing all claims, adjustments, checks, etc., and FHCM will continue to process certifications through December 31st.**
 - January 1st- EDS begins processing claims and APS Healthcare initiates all certification reviews for medical services.**
- **Electronic Funds Transfer (EFT) will be used by EDS for all providers.** EFTs are electronic deposits made directly into the provider's bank account which enables a faster and more secure method of handling payments. A form must be completed for EFT payments and it is available at the Network Provider Home Page for each Network or you may call Provider Relations (Please see below).

PLEASE LOOK FOR MORE DETAILS REGARDING EDS AND APS IN UPCOMING ISSUES OF THE NETWORK NEWS NEWSLETTER!

If you have any questions regarding this information, please contact Provider Relations for HealthChoice at 1-405-717-8790 or 1-800-543-6044, for DOC at 1-405-717-8750 or 1-866-573-8462 and for DRS at 1-405-717-8921 or 1-888-835-6919 toll-free. A Provider Relations Specialist will be available to assist you.